



Trust Headquarters  
Nexus House  
4 Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

Date:

Email:

Dear,

**Tel: 0300 123 0999**  
**[www.secamb.nhs.uk](http://www.secamb.nhs.uk)**

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 240347. Please accept our apologies for the delay in responding to your request.

You requested the following information, please also see our response on the attached spreadsheet:

**For each month since April 2019 – to March 31<sup>st</sup> 2024 - what were the average handover times broken down by individual hospitals Kent, Sussex and Surrey?**

**2. What percentage of the handovers exceeded the 15 minute SLA; by individual hospital?**

**3. What was the longest handover time experienced at each of the hospitals?**

Please see attached spreadsheet.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator**  
**South East Coast Ambulance Service NHS Foundation Trust**