



Trust Headquarters  
Nexus House  
4 Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

Date:

Email:

Dear,

**Tel: 0300 123 0999**  
**[www.secamb.nhs.uk](http://www.secamb.nhs.uk)**

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 240305

You requested the following information, please also see our response below:

**We are writing to you under the Freedom of Information Act 2000 to request information. Please provide the following details:**

- 1. What software do you use for your payroll, hr and finance solutions, how much annually do you spend on each, when does each contract expire?**

NHS Electronic Staff Record (ESR), free for NHS organisations to use, no expiry date known

- 2. Do you manage your payroll in-house or do you outsource it if so, who do you outsource it to?**

Outsourced to University Hospitals Birmingham NHS FT (UHB)

- 3. How many people do you pay each month using your payroll solution?**

Approx 5,200

- 4. How many pensioners do you pay using your payroll solution?**

None

- 5. Do you use Microsoft power platform technologies such as Power Automate, Power Virtual Agents?**

Yes we do.

**6. What is the employee count at the Trust?**

4837 (excluding Bank staff).

**7. Do you collaborate with other organisations in the delivery of HR & Payroll shared services? If so which organisation?**

No, we do not collaborate with other organisations.

**8. Do you work with any industry experts such as ATOS, KPMG, EY, Accenture etc?**

KPMG re audit.

**9. Who at the Trust is the head of service for HR and Payroll software or services and what is their role?**

Assistant Director of HR Services.

We are unable to provide names of individuals due to Data Protection.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust**