



Trust Headquarters
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West Sussex
RH10 9BG

Date:

Email:

Dear,

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 240225.

You requested the following information, please also see our response below:

1. Please tell me your current paramedic vacancy rate. If possible, please provide this as a percentage as well as in raw numbers.

Finance Establishment 793.46 FTE

Actual FTE 673.70 FTE

Vacancy Rate -15.09%

2. Please tell me how many paramedics left the trust in 2023/23 and 2023/24 so far.

Leavers 2023	
Ambulance Paramedics	
	69
ECSWs	
	54
NQPs	
	38
Advanced Paramedic Practitioner	
	12
Student Critical Care Paramedic	
	0

Critical Care Paramedic
Less than 10
HEMs Paramedic
0
Associate Ambulance Practitioner 1 (AAP1)
0
Associate Ambulance Practitioner/Technician
27
Student Paramedic
Less than 10
Student Paramedic Practitioner
Less than 10
Trainee Associate Ambulance Practitioner
25

Leavers 2024 - to date
Ambulance Paramedics
Less than 10
ECSWs
Less than 10
NQPs
Less than 10
Advanced Paramedic Practitioner
Less than 10
Student Critical Care Paramedic
0
Critical Care Paramedic

0
HEMs Paramedic
0
Associate Ambulance Practitioner 1 (AAP1)
Less than 10
Associate Ambulance Practitioner/Technician
Less than 10
Student Paramedic
0
Student Paramedic Practitioner
0
Trainee Associate Ambulance Practitioner
Less than 10

3. Please tell me how many a) paramedics and b) emergency care assistants (also known as clinical support assistants/ambulance support workers depending on the trust) are currently employed by the trust.

Headcount
Ambulance Paramedics
69
ECSWs
455
NQPs
478
Advanced Paramedic Practitioner
113
Student Critical Care Paramedic
Less than 10

Critical Care Paramedic	
	61
HEMs Paramedic	
	Less than 10
Associate Ambulance Practitioner 1 (AAP1)	
	Less than 10
Associate Ambulance Practitioner/Technician	
	331
Student Paramedic	
	149
Student Paramedic Practitioner	
	36
Trainee Associate Ambulance Practitioner	
	339

4. Please tell me the longest ambulance handover delay (to an emergency department) a) in 2023/24 so far and b) 2022/23

Please see below.

5. Please tell me the longest response time for a Category 1 call and a Category 2 call in a) 2023/23 so far and b) 2022/23 (Please provide separate answers for category 1 and category 2 calls).

Please see below.

6. Please tell me how many times double crews of emergency care assistants (or clinical support assistants or ambulance support workers) were sent to respond to category 1 or category 2 calls for each of the following years: (please provide separate figures for category 1 and category 2 calls)

a) 2023/24 to date - Category 1/Category 2

b) 2022/23 – Category 1/Category 2

c) 2021/22 – Category 1/Category 2

Please see below.

7. Please tell me whether the trust sends single emergency care assistants (also known as clinical support assistants or ambulance support workers) to respond to category 1 or category 2 emergency calls. If yes, please provide figures for the following years: (please provide separate figures for category 1 and category 2 calls)

a) 2023/24 to date - Category 1/Category 2

b) 2022/23 – Category 1/Category 2

c) 2021/22 – Category 1/Category 2

	Longest Handover Delay (To ED)	Longest Response Time (CAT 1)	Longest Response Time (CAT 2)
2022/23	07:04:00	08:43:11	22:09:14
2023/24	06:09:42	09:21:44	17:05:14

	Count of ECSW Double Crews (CAT 1)	Count of ECSW Double Crews (CAT 2)	Count of ECSW Single Crews (CAT 1)	Count of ECSW Single Crews (CAT 2)
2021/22	722	809	222	376
2022/23	698	887	139	140
2023/24	744	891	108	90

Date Ranges:

- 2022/23 = 01/04/2022 - 31/03/2023

- 2023/24 = 01/04/2023 - 25/02/2024

Longest Handover Delay (To ED):

- Displayed in HH:MM:SS

Longest Response Time:

- Displayed in HH:MM:SS

Count of ECSW Double Crews:

- Cases where a crew of at least two or more ECSW attended

Count of ECSW Single Crews:

- Cases where a crew of one ECSW attended

Notes:

Longest Response Time (CAT 1) - The longest call for 2022/23 was upgraded from its initial priority to a CAT 1

Longest Response Time (CAT 2) - The longest call for 2022/23 was originally closed in error and later re-opened

ECSW - Emergency Care Support Worker

Count of ECSW Single Crews - *This is a count of cases where only 1 ECSW crew was dispatched, however there may have been other teams/resources sent out to this case as well*

Less than 10, we are unable to provide exact figures as these could be identifiable to individuals.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**