

Trust Headquarters Nexus House 4 Gatwick Road Crawley West Sussex RH10 9BG

Date:

Email:

Dear

Tel: 0300 123 0999 www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 240217.

You requested the following information, please also see our response below:

Please may I request the following information under the Freedom of Information Act on serious incidents at your trust. For each of the following questions, please can I have figures for the past five calendar years (2019, 2020, 2021, 2022, 2023).

1. The number of serious incidents declared at your trust for each year

Year SI Reported	Grand Total
2019	109
2020	61
2021	59
2022	58
2023	37
Grand Total	324

2. Of these, the number of serious incidents related to ambulance delays

Year SI Reported	Delayed Dispatch / Attendance
2019	67
2020	19

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Grand Total	146
2023	16
2022	25
2021	19

## 3. The number of serious incidents in which a patient died

This data is not recorded case by case. Listed below are the STEIS reporting reason as noted in request below.

Year SI Reported	Unexpected / potentially avoidable death	Unexpected / potentially avoidable injury causing serious harm	Unexpected / potentially avoidable injury requiring treatment to prevent death or serious harm
2019	29	30	32
2020	31	Less than 10	Less than 10
2021	32	Less than 10	12

By serious incidents, I am referring to the NHS England Serious Incident Framework (2015), i.e. "acts or omissions in care that result in; unexpected or avoidable death, unexpected or avoidable injury resulting in serious harm including those where the injury required treatment to prevent death or serious harm".

Less than 10, we are unable to provide exact figures as these could be identifiable to individuals.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator South East Coast Ambulance Service NHS Foundation Trust

Best placed to care, the best place to work Chair: David Astley OBE; CEO: Simon Weldon