



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Date:

Email:

Dear,

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 240205.

You requested the following information, please see our response below:

Freedom of Information Request: Data Storage and IT Infrastructure

I am writing to make a Freedom of Information request under the Freedom of Information Act 2000, for information regarding the IT infrastructure and data storage systems used by SECAMB. Please provide the following details:

1. What data storage vendors do you currently use for your primary storage?

We are not disclosing this information under the Cyber Security Act

2. How large in Terabytes is your primary storage? (>50TB, 50-200TB, 200-500TB, 500-1PB, 1PB<?)

1PB< - Actual 1.33 PB

3. How many physical servers do you have?

Circa 60

4. Do you use containerized applications anywhere within your IT infrastructure?

No

5. Do you use Kubernetes anywhere within your IT infrastructure?

No

6. Who do you use for your infrastructure and backup storage software?

We are not disclosing this information under the Cyber Security Act

7. How large is your backup storage in Terabytes?

1,352.5 TB

8. What data do you use your backup storage for?

Virtual Machines, SQL Data & Files

9. When is your backup storage due for refresh?

Some components from February 2027

10. Do you use the public Cloud (AWS/Microsoft Azure/Google Cloud)?

Yes.

11. If you use Public Cloud, what applications are you using it for?

Microsoft M365 Services

12. How large in terabytes is your public cloud estate?

10.5TB Mail, 12.4TB One Drive 10.8TB SharePoint = Total 33.7 TB

13. Do you use Azure VMware Solution?

No

14. When is the renewal date for your Electronic Patient/Medical Record?

Contract renewal negotiations currently underway.

15. What is the renewal date for your PACS/Medical Imaging contract?

N/A

16. Who is your current EPR/EMR provider (when is the contract end date)?

Cleric Computer Services Ltd, as per Q14.

17. Who is your current PACS/Medical imaging provider?

N/A

18. When is your primary data storage due for a refresh/review?

Some Elements will be due for a refresh in December 2025

19. Which VAR (value-added resellers) do you purchase IT infrastructure through? (E.g., CDW/Softcat/MTI/Telefonica Tech, etc.)

Softcat PLC, Insight Direct UK Ltd

20. Which frameworks does your procurement use?

SBS19ABWAB9411, HTE ICT Solutions ComIT2

21. Does the Estates department have a budget to purchase medical devices and IT separate to central IT for CCTV?

No

22. What is the annual budget for Estates/Facilities?

£8m

23. What % of the estates budget is associated with IT systems for the management and running of the building and trust facilities (e.g., CCTV systems)?

Not held

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**