



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Date

Email:

Dear,

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 240144.

You requested the following information, please see our response below:

Please can I request the following information under the Freedom of Information Act on ambulance call outs for hypothermia.

The number of ambulance call outs that your NHS Trust responded to that were related to hypothermia and the average response time and the single longest response time for these calls in each of the calendar years a) 2019, b) 2020, c)2021, d) 2022, e) 2023

The number of ambulance call outs for those aged under 18 that your NHS Trust responded to that were related to hypothermia and the average response time and the single longest response time for these calls in each of the calendar years a) 2019, b) 2020, c)2021, d) 2022, e) 2023

The number of ambulance call outs for those aged over 65 that your NHS Trust responded to that were related to hypothermia and the average response time and the single longest response time for these calls in each of the calendar years a) 2019, b) 2020, c)2021, d) 2022, e) 2023

Question	a_2019	b_2020	c_2021	d_2022	e_2023
Q1_Count of Responses	169	590	672	618	660
Q1_Average Response Time	00:28:37	00:30:03	00:31:50	00:51:53	00:34:08
Q1_Longest Response Time	05:01:15	06:55:12	12:27:15	18:43:17	16:17:25
Q2_Count of Responses Under 18	Less than 10	14	19	11	Less than 10
Q2_Average Response Time Under 18	00:09:18	00:12:46	00:21:04	00:14:12	00:11:39
Q2_Longest Response Time Under 18	00:18:04	00:31:09	01:14:31	00:40:43	00:30:14
Q3_Count of Responses Over 65	99	370	451	395	284
Q3_Average Response Time Over 65	00:31:17	00:36:50	00:36:22	01:02:41	00:36:30
Q3_Longest Response Time Over 65	05:01:15	06:55:12	12:27:15	18:43:17	16:17:25

Date range: 01/01/2019 - 31/12/2023

Electronic Patient Care Record (ePCR) followed a phased implementation from Aug 2019.

Hypothermia identified using ePCRs. Condition code: L07 - Hypothermia.

Patient age has been identified from ePCRs.

Less than 10, we are unable to provide exact figures as these could be identifiable to individuals.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**

