



Trust Headquarters  
Nexus House  
4 Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

Date

Email:

Dear,

Tel: 0300 123 0999  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 240141.

You requested the following information, please see our response on the attached spreadsheet:

**I would like to request the following data under the Freedom of Information Act regarding ambulance response times broken down by local authority area in your region.**

**By response time, I am referring to the time between a call being made and the ambulance arriving on the scene.**

- 1. Please can you provide the average response time for a) Category 1 and b) Category 2 calls, broken down by local authority area. I would like this information for the following calendar years: 2023, 2022, 2021, 2020 and 2019.**
- 2. Please can you provide the longest single response time in 2023 for a) a Category 1 call and b) a Category 2 call, for each local authority area in your region.**

Please note most incidents start at a lower priority. However, these may be upgraded to a higher priority due to a change in the patient's condition. Due to reporting requirements, some of these incidents may be reported against the higher priority and not the original priority given.

**If data by local authority is not available, please could you provide data instead using similar local breakdowns from the NHS, e.g. by CCG, ICB or STP.**

Please see attached spreadsheet.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust**