



Trust Headquarters  
Nexus House  
4 Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

Date

Email:

Dear,

Tel: 0300 123 0999  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 240124.

You requested the following information, please also see our response below:

**I know the NHS is under pressure and scrutiny to ensure all NHS Trusts and ICB's/ICS's consider and scope alternative Workforce Solutions and Technology v's current incumbent providers to ensure fit for purpose, cost effectiveness and interoperable solutions are procured.**

**With that in mind I am keen to establish the landscape around contracts, suppliers, and activity and spend of your Trust**

**1. What current Staffing Rosters are in place and operational, there contract end date per service, annual/contract fee's/costs, plus How many users/licenses per product?**

Supplier: Total Mobile / Software Enterprises (UK) Ltd

Product: Global Rostering System (GRS)

Licences: Enterprise licence, covering all Trust employees

Contract: to 31/1/2025

We do not normally reveal contract values as that is commercial in confidence and we have no permission from Total Mobile to reveal current contract pricing.

**2. What Direct Engagement Technology VAT efficiency model/provider is in place, and for what staffing group's i.e. Locums, AHP, NMNC etc.. What's the cost per annum? As a pence per hour, or percentage model? And expiry date of this contract?, What savings were delivered via DE 22/23 last 12 months?**

N/A - The Trust does not use Direct Engagement Technology.

**3. What is the current spend (£) for Nursing, Locums, AHP, NMNC and Facilities Management separately across Agency utilisation or contractors**

## at South East Coast Ambulance Service NHS Foundation Trust?

The current spend for Nursing, Locums, AHP, NMNC and Facilities Management separately across Agency utilisation or contractors at South East Coast Ambulance Service NHS Foundation Trust for January-December 2023 was:

	Agency	Contractors
Nursing	£0	£0
Locums	£0	£0
AHP	£97,017	£0
NMNC	£2,593,246	£0
Facilities Management	£0	£1,870,260
<b>Total</b>	<b>£2,690,263</b>	<b>£1,870,260</b>

### 4. Who manages your current Staff Bank? And for What Staffing Groups? Also, what annual costs are associated with your staff bank to provide this service?

All Bank staff are handled internally at £0.

### 5. How many Nurses, Doctors or AHP's were procured via International Recruitment during 2023? And who are the suppliers, contract term, and expiry

112 Paramedics were recruited throughout 2023

10 Nurses were recruited throughout 2023

All were offered 3-year initial sponsorship, on permanent contracts subject to maintaining right to work in the UK – if mutually agreeable extensions to Health and Care Worker Visas would be offered.

No agencies were used – all direct within internal recruitment team.

### 6. Who are the main providers for Clinical Insourcing/Outsourcing/Mobile Units to help reduce waiting lists across all services, i.e. Theatres/Endoscopy/Dermatology etc.. and What's the annual spend and contract end date.

N/A - As an ambulance trust we do not have any providers for Clinical Insourcing/Outsourcing/Mobile Units to help reduce waiting lists.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust**