



Date

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 240115.

Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

You requested the following information, please see our response below:

Dear South East Coast Ambulance Service NHS Foundation Trust,

Tel: 0300 123 0999
www.secamb.nhs.uk

I am researching the use of Computer Aided Facilities Management (CAFM) and/or Integrated Workplace Management System (IWMS) in the public sector. Under the Freedom of Information Act (FOI) I would welcome a response to the following questions:

- **Which CAFM/IWMS systems are used in the organisation?**

We don't have our own system in place

- **When did this contract start and when does it end?**

(CAFM – 2023 to 2026)

- **What are the organisations plans at the end of contract?**

N/A

- **What are the contract values?**

CAFM – included in main FM contract

- **Who is the senior operational contact responsible for this contract?**

Estates - Head of Estates, Estates@secamb.nhs.uk

- **Which of the following functionalities does the organisation use? are these incorporated within the software system? If no, please elaborate**

- o **Planned & Reactive Maintenance**

CAFM

- o **Asset Management**

CAFM

- o **Property Management**

Terrier

- o **Lease Agreements**

Terrier

- o **Health & Safety**

N/A

- o **Project Management**

N/A

- o **Condition Surveys**

Through our Construction Consultancy Services. Ends Oct 2026

- **Are there any limitations with the software system used? If yes, please elaborate.**

N/A

- **Are there any upcoming plans for the adoption of new technologies or solutions?**

N/A

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**

