



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Date

Email:

Dear,

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 240108.

You requested the following information, please also see our response below:

The County Council is looking at ways to improve the pavements within East and North Streets in Chichester City Centre to prevent trips and falls which are increasingly affecting our community, particularly the over 60s. In order to support the business case and provide evidence about the incidence and likely costs of trips and falls, we are gathering data around the number of calls made to the ambulance service due to trips and falls in East and North Streets only – not within the whole of the City centre. We are aware that you are not able to provide this data based on a specific post code therefore we are asking if you can provide a full list of calls made to the ambulance service in Chichester city centre and we can then scan through the list ourselves.

To support the business case it would also be important to provide data around the economic impact of trips and falls, so can you please provide data about the cost of calls made to the ambulance service and any other cost associated with it, e.g. if someone needs further treatment/ hospitalisation/ physiotherapy.

Please find below a table showing the total cost of attending trips and falls within East and North Streets only in Chichester City Centre over the past 5 years.

These costs consist of providing a 999 emergency response only, we are unable to provide any costs relating to any further treatments received as we do not hold that data.

We are however able to provide the numbers transported to another health provider (typically A&E).

The average cost of attending an A&E is £444 and for those over 60 years is £487. Data obtained from: <https://digital.nhs.uk/data-and-information/publications/statistical/acute-patient-level-activity-and-costing/2019-20>

April 2018- March 2023	TOTAL		TOTAL - Transports	
Response	Incidents	Cost	Incidents	Cost
Total (all ages)	30	£10,922	16	£7,636

5year average	6.0	£2,184	3.2	£1,527
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April 2018- March 2023	TOTAL		TOTAL - Transports	
Response	Incidents	Cost	Incidents	Cost
Over 60's Only	20	£7,456	12	£5,727

5year average	4.0	£1,491	2.4	£1,145
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We are not targeting a specific demographic but looking at the population as a whole who have had incidents due to trips, slips and falls in East and West Street Chichester and we are looking for data for the past 4-5 years please.

Street	Count Of All Incidents	Count Of Attended Incidents	Count of Incidents Over 60 Years	Count of Attended Over 60 Years
East Street	17	14	12	10
North Street	13	12	Less than 10	Less than 10

Date Range - 01/Jan/2019 - 31/Dec/2023

Calls that were identified and categorised during telephone triage as one of the following:

- Fall Head
- Fall Stairs
- Fall Injuries Unknown
- Fall Non-injury

Count of all incidents = Where at least one resource arrived at scene or where treatment or advice was provided over the phone.

Count of attended incidents = Where at least one resource arrived at scene or where treatment.

Count of incidents over 60 years= Where at least one resource arrived at scene or where treatment or advice was provided over the phone and the patient was recorded as over 60 years old.

Count of attended Over 60 years = Where at least one resource arrived at scene or where treatment and the patient was recorded as over 60 years old.

Please note that we are unable to confirm if these incidents took place inside or outside.

Less than 10, we are unable to provide exact figures as these could be identifiable to individuals.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust