



Trust Headquarters  
 Nexus House  
 4 Gatwick Road  
 Crawley  
 West Sussex  
 RH10 9BG

Date:

Email

Dear,

**Tel: 0300 123 0999**  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 231105.

You requested the following information, please also see our response below:

**Please can I request the following information under the Freedom of Information Act on ambulance responses and the weather.**

**How many emergencies could one of your Trust's vehicles not attend because of weather conditions broken down by each of the years a) 2018, b) 2019, c) 2020, d) 2021, e) 2022, g) 2023.**

Visicad	
Year	Count of Incidents
2018	None
2019	None

Cleric		
Year	Count of Incidents	Reason Stop Coded
2020	None	
2021	None	
2022	Less than 10	Refer To A&E
2022	13	Cancelled By Caller - Other
2022	Less than 10	No Send - Demand Management
2022	Less than 10	Refer To GP
2022	Less than 10	Patient Went Own Transport
2022	Less than 10	Self Care
01 Jan 2023 - 31 Oct 2023	None	

Visicad

**Dates:** 01/Jan/2018 - 31/Dec/2019

**Call notes free text search:** 'BCI - ADVERSE WEATHER CONDITIONS'

With no on scene time recorded.

Please note: this will include incidents where the patient has cancelled the ambulance e.g. due to no longer being needed, a GP attending instead or making their own way

Cleric

**Dates:** 01/Jan/2020 - 31/Oct/2023

**Call notes free text search:** 'BCI - ADVERSE WEATHER CONDITIONS'

With no on scene time recorded.

Please note: this will include incidents where the patient has cancelled the ambulance e.g. due to no longer being needed, a GP attending instead or making their own way. So whilst there is a mention of BCI - adverse weather conditions in the call notes the outcome for the patient may have been the same if there was no BCI declared. Please see the reason stop coded for further information.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust**

