



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Date: 1st November 2023

Email:

Dear,

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 231030.

You requested the following information, please also see our response below:

Do you use a software system or solution for managing your non-emergency patient transport? If yes, please answer the following questions:

- Which software company is providing you with the software to manage that system?**
- How much do you pay for that system? What are your license costs?**
- How many users do you have registered on that system?**
- Is your Electronic Patient Record (EPR) system interoperable with your transport management system?**

South East Coast Ambulance Service no longer operates a non-emergency patient transport service and therefore does not have a software system or solution.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust

