



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Date: 6th November 2023

Email:

Dear

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 231008.

You requested the following information, please see our response below:

Please can I request the following information under the Freedom of Information Act on ambulance call-outs for fall-related incidents involving elderly patients.

For each of the questions below, please could you provide figures for the past four financial years: 2022/23, 2021/22, 2020/21, 2019/20.

- 1. The number of ambulance call-outs related to fall-related incidents where the patient was aged 65 or over (by fall-related incidents, I mean for example where a patient injured themselves by falling over).**
- 2. The average ambulance response time (i.e. the time from the call to when the ambulance arrived on the scene) for fall-related incidents where the patient was aged 65 or over.**
- 3. The longest individual ambulance response time for a fall-related incident where the patient was aged 65 or over.**

| Question | 2019/20 | 2020/21 | 2021/22 | 2022/23 |
|----------------------------------------------------------------------------------|----------------|----------------|----------------|----------------|
| Number of fall-related incidents with a response for patients aged 65+ | 36193 | 36950 | 31215 | 27391 |
| Average ambulance response time for fall-related incidents for patients aged 65+ | 01:20:47 | 01:02:33 | 01:41:42 | 01:47:47 |
| Longest response time for fall-related incident for patients aged 65+ | 13:22:07 | 16:35:55 | 21:31:37 | 23:18:08 |

Data Notes

Date Range:

Apr 2019 - Mar 2023 -

Criteria

Fall Condition Codes used: Fall Head, Fall Stairs, Fall Injuries Unknown, Fall Non-injury

Patients aged 65+ at time of incident

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**

