



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Date: 31st October 2023

Email:

Dear,

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 231007.

You requested the following information, please see our response below:

Request under the Freedom of Information Act 2000

Could the Trust please provide detail of how many calls they received and responded to for 'falls' both inside and outside of the home for:

1. 2022

2. 2023 so far.

Could this please be broken down into action taken by paramedics e.g. See and treat, see, and convey.

Year	Count Of Calls Falls	Count Of Falls See & Convey	Count Of Falls See & Treat
2022	57550	13813	18649
2023	37702	9082	12493

Definitions:

Date range - 01/Jan/2022 - 30/Sep/2023

Total - all calls where the condition identified at the time of call was either Fall Injuries Unknown or Fall Non-injury. This will include duplicate calls, calls cancelled by the caller, etc.

Incident outcomes:

See & convey - where at least one resource arrived at scene and transported a patient to hospital.

See & treat - where at least one resource arrived at scene and did not transport a patient to hospital.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**

