



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Date:

Email:

Dear,

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 230926.

You requested the following information, please see our response on the attached spreadsheet:

I am interested in obtaining detailed information regarding incidents leading to critical delays in ambulance services operated by your trust over the past three years. Specifically, I am requesting the following information:

- > The total number of incidents leading to critical delays in ambulance services operated by your trust recorded in the past three years (2020 to 2023 to date)**
- > Detailed information on each incident, including the date, time, and location of the incident, a brief description of the nature of the incident, and the duration of the delay.**
- > Whether the ambulance crew involved in each incident was operated by a private contractor or directly by your trust.**
- > Any available information on the specific reasons or causes behind each incident, including whether it was due to errors, equipment failures, or other factors, and how these were solved eg: patient provided replacement batteries for a failing piece of equipment.**

Please see attached spreadsheet.

Less than 10 - As this figure is less than 10 we are unable to provide the exact number as it may be identifiable to individuals.

We have provided a list of all SIs relating to the list.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**

