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West Sussex  
RH10 9BG

Date:

Email:

**Tel: 0300 123 0999**  
**[www.secamb.nhs.uk](http://www.secamb.nhs.uk)**

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 230916.

You requested the following information, please also see our response below:

**To Whom it may concern**

**Under the Freedom of Information Act I would like to request the following information**

**Can you answer the three questions for the Patient Friends and Family Test normally administered by the Patient experience team.**

**Can you provide details of your current supplier :**

999 Services do not have to undertake the Friends and Family Test.

The 111 Friends and Family Test supplier is We Love Surveys.

**Can you provide details of the current renewal/end date of this contract?**

We have our licence to deliver the 111 Friends and Family Test up until 31 July 2024

**Who is the main point of contact for this contract and their title and contact details?**

This is the personal information of a third-party. We are not disclosing contact details under the FOI Act section 40(2). This would contravene the data protection principles. We can supply their job title which is Associate Director for Integrated Care.

I hope you find this information of some assistance.

Yours sincerely

**Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust**

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

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South East Coast Ambulance Service NHS Foundation Trust**