



Trust Headquarters
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Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 230912.

You requested the following information, please also see our response below:

Please could you kindly assist by answering the following questions regarding your Trusts use of RPA (Robotic Process Automation) under the freedom of information act.

Process Robotic Automation is a productivity tool that can mimic, emulate and automate repetitive, high -volume, labour intensive processes including data entry, data extraction and assigning data to/from different applications.

- 1. Does your trust currently used RPA (Robotic Process Automation)**
- 2. Which departments within your trust currently use RPA (Robotic Process Automation)**
- 3. Who supplies your licensing for Robotic Process Automation**
- 4. How many bots have your purchased and over what period?**
- 5. Who provides the professional development? is this in house or an external provider and if so, who?**
- 6. What is your total yearly budget spend on RPA in FYE 21/22**
- 7. What is your predicted spend on RPA for FYE 22/23**
- 8. Which departments have been identified for RPA projects**
- 9. Is the trust intending to expand the use of RPA**

We do not use Robotic Process Automation in the Trust.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**

