



Trust Headquarters
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Crawley
West Sussex
RH10 9BG

Date:

Email:

Dear

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI: 230906.

You requested the following information, please also see our response below:

- **How many falls do your double-crewed frontline ambulances attend?**

| Year | Number of falls attended by double crews |
|------|--|
| 2018 | 39,754 |
| 2019 | 37,369 |
| 2020 | 39,623 |
| 2021 | 33,203 |
| 2022 | 29,103 |

- **How many falls from care homes do your ambulances attend?**

| Year | Number of falls attended in care homes |
|------|--|
| 2018 | 1753 |
| 2019 | 1612 |
| 2020 | 1691 |
| 2021 | 1398 |
| 2022 | 1241 |

- **How many mangar cushions do you have across your ambulances?**

We currently have 970 cushions across the trust

- **How often is the Mangar cushion used per month across your ambulances?**

This is unknown as it would need to be documented by the crew in individual Patient records and would exceed the time frame for an FOI to investigate this.

- **Please send a list of all incident reports relating to the Mangar cushion**

| Year | Number of incidents reported |
|-------------|-------------------------------------|
| 2019 | 53 |
| 2020 | 59 |
| 2021 | 100 |
| 2022 | 103 |
| 2023 | 75 |

- **How often are Mangar cushions used for uses other than falls, e.g. lifting scoop stretchers?**

This is unknown as it would require documentation for each use and investigating every individual attendance exceeding the time frame for an FOI query.

- **What is the mangar cushion equipment fail rate across the trust?**

We are unable to give you a figure for this as it would involve investigating each individual incident reported and then depending on the report as to whether it would qualify as a failure, therefore breaching the amount of time allowed to investigate an FOI.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address: FOI@secamb.nhs.uk

Yours sincerely,

Freedom of Information Coordinator

South East Coast Ambulance Service NHS Foundation Trust

