



Date:

Email:

Dear,

Trust Headquarters  
Nexus House  
4 Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

Tel: 0300 123 0999  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 240833. Please accept my sincere apologies for the delay and inconvenience you have experienced regarding this request. In this instance, the Trust has not responded to your request within the required 20 days, and for this I apologise.

You requested the following information, please also see our response below:

***Specifically, I would like to request the following information:***

- 1. When the last tender was issued by your Trust related to interpretation services?**

Previously a direct call from the SBS Interpretation and translation services framework. The link is below.

- 2. What are the names of the companies or service providers who were awarded these tenders?**

A contract was awarded to Language Line.

- 3. What are the contract values or spend details associated with each awarded tender (this includes booking volumes and price per booking type)**

April 2021 to March 2022 - £100,569

April 2022 to March 2023 - £113,825

April 2023 to March 2024 - £109,336

- 4. When does the contract/s end and is there any option to extend? If so, when is the Trust planning for the next tender?**

This Service is due to tendered next year 2025. This will be issued as a further competition under the following framework

<https://www.sbs.nhs.uk/services/framework-agreement/Interpretation and Translation Services Framework Agreement | SBS/21/NL/ZXV/10127>

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust**