



Trust Headquarters
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Crawley
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RH10 9BG

Internal Ref: 240832
Email:

Tel: 0300 123 0999
www.secamb.nhs.uk

Dear ,

The trust is in receipt of your information request, thank you. Please accept this formal response, which has been given the internal reference quoted above. Please quote this reference number in any correspondence.

Please accept the Trust's sincere apologies for the delay and inconvenience you have experienced regarding this response. At the time of writing the Trust continues to receive high volumes of FOI requests, many of which are complex and time consuming. In this instance, the Trust has not responded within the required 20 days, and for this we apologise.

Request

You asked us:

Please supply the following information under the Freedom of Information Act/EIR.

For each of the last three calendar years (1st January 2021 - 31st December 2021, 1st January 2022 - 31st December 2022 and 1st January 2023 - 31st December 2023) and also the first half of this year (1st January 2024 - 31st June 2024):

Q1) How many of your vehicles were damaged by potholes/roads in poor condition? If you can break this down to ambulance/cars/bikes then please do so.

Q2) What was the cost of repairing these vehicles and were any of the costs recovered?

We have processed your request under the Freedom of Information Act 2000 (FOIA)

Response

The formal Trust response follows. Any separate document provided will be signified.



The Trust confirms it does not hold the information you requested.

We are unable to decipher individual pothole related road traffic collisions. When searching for “pothole “ our system identifies incidents where a third party vehicle, for example, trying to swerve a pothole has hit our vehicle, so not a cost to the trust, causing the search to be ambiguous.

Next steps

We hope you find the information provided to be of some assistance.

Should you be dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address: FOI@secamb.nhs.uk

You can ask us to review our response. If you would like us to carry out a review, please let us know within 40 working days. This will be conducted by someone who was not involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

Should you remain dissatisfied following our internal review, you can complain to the [Information Commissioner's Office](#) (ICO). You should make complaints to the ICO within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

The ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust