Trust Headquarters
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Crawley
West Sussex
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Tel: 0300 123 0999
www.secamb.nhs.uk

Date:

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 240827.

You requested the following information, please also see our response below:

Dear South East Coast Ambulance Service NHS Foundation Trust,

Under the Freedom of Information Act, I am requesting detailed information regarding your organisations Access Control System. This information is likely known by someone within Estates, Security, or Facilities Management.

Please provide the following details:

Access Control System Overview:

1. Current System(s):
   * What electronic access control system(s) do you currently have in place? Please include manufacturer of control unit & model (e.g. SALTO, PAXTON, ASSA)

Paxton Net 2

2. Access-Controlled Doors:
   * How many doors across all of your sites have access control systems installed? How many per each site?

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3. Access Control Types:
   * Please provide a detailed breakdown of the different types of access control setups in place (e.g., magnetic lock doors, electric strike doors, battery-operated electronic handle sets, battery-operated electronic cylinders, etc.).

We are not disclosing this information under the FOI Act Section 23(1) and 24(1) as this would contravene the security principles.

4. System Age:
    * **When was your current access control system installed? Which company installed it?** [SEP]

Installed over several years commenced c 2012

5. System Integration:
    * **Is your access control system integrated with your ID card production or other systems (e.g., time and attendance, building management/CCTV and/or fire/security alarm systems)? If so, which system(s) is it integrated with?** [SEP]

Integrated with ID cards.

6. Supplier Information:
    * **What are the names of the suppliers of your existing access control system?**
    * **Who is your current supplier for access cards and fobs, and do you purchase these directly or through your access control installers/maintenance contractors?** [SEP]

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7. Manufacturer and Models:
    * **What manufacturer and model of cards and fobs do you use for your access control system? Please provide specific details of each of the exact manufacturer/model of card(s)/fob(s) that you use at each site (e.g. Paxton 692-052 Net2 Proximity ISO Cards Pack of 500 SKU: AC-PAX-692-052) together with the cost (including VAT) each month/year.** [SEP]

We are not disclosing this information under the FOI Act Section 23(1) and 24(1) as this would contravene the security principles.

8. Management Software:
    * **What software is used to manage the door controllers and readers in your access control system? (e.g. Paxton Net2 Pro)** [SEP]

We are not disclosing this information under the FOI Act Section 23(1) and 24(1) as this would contravene the security principles.

Usage and Distribution Details:

9. Consumable Usage:
    * **Please provide data on the monthly and annual usage/purchases of access control cards and fobs. This should include how many are issued, lost/replaced, and returned faulty/damaged each month/annum.** [SEP]

We are not disclosing this information under the FOI Act Section 23(1) and 24(1) as this would contravene the security principles.

10. User Information:
    * **How many individual users require access control cards/fobs across all sites? If possible, please provide a breakdown by site or building.**[SEP]

We are not disclosing this information under the FOI Act Section 23(1) and 24(1) as this would contravene the security principles.

Maintenance and Support:

11. Management and Contact Information:

* Who manages your site's access control system? Please provide a name, direct email address and direct telephone number / extension for this contact.[SEP]

This is the personal information of a third-party. We are not disclosing this information under the FOI Act section 40(2). This would contravene the data protection principles.

12. Support/Maintenance Contracts:

* Do you have a current support/maintenance contract for your access control system? If so, when does this contract expire?[SEP]

We are not disclosing this information under the FOI Act Section 23(1) and 24(1) as this would contravene the security principles.

Future Plans:

13. Planned Changes:
    * **What are the organisations plans related to the installation, upgrade, or support/maintenance of access control systems over the next three to five years?**[SEP]

We are not disclosing this information under the FOI Act Section 23(1) and 24(1) as this would contravene the security principles.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust