



Trust Headquarters  
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RH10 9BG

Date:

Email:

Dear ,

Tel: 0300 123 0999  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 240818

You requested the following information, please also see our response below:

**I am writing to make a request under the Freedom of Information Act regarding Temporary Staff Management. Please can you complete the below questions.**

**Sourced Staffing Arrangements**

**1a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place**

No, all agency use is determined by need and suitable agencies selected from the approved CCS framework.

**1b. What is the name of the MV/NV provider(s) and what staffing groups do they source? E.g. medical, nursing etc.**

As above.

**1c. As part of the arrangement, is any NV technology provided by the supplier to help manage the procurement of agency staff?**

As above.

**1d. Please provide the contract start and end date for the supplier (dd/mm/yyyy)**

As above.

## **Direct Engagement**

**2a. Does the organization use a third party to provide a Direct Engagement/Outsourced Employment Solution? (This is where the NHS organization sources agency staff via a recruitment agency but hold a direct contract between the organization and the worker – there is often VAT savings associated to this employment model)**

No.

**2b. What is the name of the Direct Engagement (DE)/Outsourced Employment supplier (e.g Staff Direct/247Time/Allocate/RL Datix, PlusUs, Retinue, Liaison, NHS Professionals, Agile Workforce/Holt, Litmus/Medacs etc.)**

N/A

**2c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific staff. Please list all applicable**

N/A

**2d. Please provide the contract start and end date for the DE supplier (dd/mm/yyyy)**

N/A

**2f. How much did the organization pay the supplier in 23/24 (April 2023 to March 2024) for the provision of the direct engagement service?**

N/A

## **Vendor Management System for Nurse Agency**

**3a. Does the organization use a third-party Vendor Management System for the supply of nurse agency staff?**

No

**3b. Who supplies your Vendor Management System? E.g. RL Datix/Allocate, NHSP etc.**

N/A

**3c. Please provide the contract start and end date for this provider (dd/mm/yyyy)**

N/A

## **Bank Management**

**4a. Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Bank Partners, RL Datix/Allocate, Liaison, Patchwork, Locum's Nest etc). If more than one supplier is used, please name all suppliers**

Bank is managed in house via our internal scheduling teams / systems.

**4b. Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical**

N/A

**4c. Please provide the contract start and end date for each bank supplier (dd/mm/yyyy)**

N/A

**4d. How much did the organization pay the supplier(s) in 23/24 for the provision of the bank service?**

N/A

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust**

