



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Date:

Email:

Dear,

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 240730.

You requested the following information, please also see our response below:

I am writing to submit a request for information under the Freedom of Information Act 2000 (FOIA).

My request is as follows:

1. How many cyber incidents (threat and breach) occurred in the last two years (1st of July 2022-1st of July 2024)?

None

2. For each of the following cyber incident types, please indicate if your organization experienced them in any month from the 1st of July 2022- 1st of July 2024. If yes, specify the month(s) in which they occurred:

N/A

- **Phishing attacks: Yes/No. If yes, which month(s)?**
- **Ransomware attacks: Yes/No. If yes, which month(s)?**
- **Distributed Denial of Service (DdoS) attacks: Yes/No. If yes, which month(s)?**
- **Data breaches: Yes/No. If yes, which month(s)?**
- **Malware attacks: Yes/No. If yes, which month(s)?**
- **Insider attacks: Yes/No. If yes, which month(s)?**
- **Cloud security incidents: Yes/No. If yes, which month(s)?**
- **Social engineering attacks (excluding phishing): Yes/No. If yes, which month(s)?**
- **Zero-day exploits: Yes/No. If yes, which month(s)?**

3. For each of the following supplier types, please indicate if any cyber incidents related to them occurred between the 1st of July 2022-1st of July 2024. If yes, specify the volume of cyber incidents that occurred:

Not known

- **IT service providers: Yes/No**
- **Medical equipment suppliers: Yes/No**
- **Software vendors: Yes/No**
- **Cloud service providers: Yes/No**
- **Data storage/management companies: Yes/No**
- **Telecommunications providers: Yes/No**
- **Security service providers: Yes/No**
- **Managed service providers (MSPs): Yes/No**
- **Third-party payment processors: Yes/No**

4. During the period from 1st of July 2022 -1st of July 2024, did your organization experience any of the following impacts due to cyber incidents?

None

- **Were any appointments rescheduled due to cyber incidents? Yes/No**
- **Was there any system downtime lasting more than 1 hour? Yes/No**
- **Did any data breaches occur? Yes/No**
- **Were any patients affected by data breaches? Yes/No**

5. What percentage of your cybersecurity budget is allocated to each of the following supply chain security technologies? Please indicate the percentage for each:

Not known

- **Third-party risk assessment tools: ____%**
- **Vendor management systems: ____%**
- **Supply chain visibility and monitoring solutions: ____%**
- **Secure data sharing platforms: ____%**
- **Multi-factor authentication for supplier access: ____%**
- **Endpoint detection and response (EDR) for supplier systems: ____%**
- **API security solutions: ____%**

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**