



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Date:

Email:

Tel: 0300 123 0999
www.secamb.nhs.uk

Dear ,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 240717. Please accept our sincere apologies for the delay in responding to your request. We hope this has not caused you any inconvenience.

You requested the following information, please also see our response below:

I am writing to request information under the Freedom of Information Act regarding your finance software system. Specifically, I would like to know:

1. The name of the supplier who implemented your finance software system.

Oracle Financials was implemented by NHS SBS Shared Business Services (<https://www.sbs.nhs.uk/>).

2. The installation date of your finance software system.

Oracle Financials was installed in 2007 following the merger of Kent, Surrey and Sussex Ambulance Trusts.

3. The contract expiration date for your current finance software system.

Contract expires 31st December 2029 with an option to extend for 3 further years.

4. The total upfront installation and implementation costs for your finance system, including software, consultancy, training, and related expenses.

Detailed financial information relating to the installation and implementation costs of our finance system is no longer available.

5. The total annual costs to run and maintain your finance system.

The annual contract value is £150, 981.

Please can you also break down your annual costs by:

No breakdown of the costs are set out in the contract.

- o **Software licensing fees**
- o **Maintenance and support fees**
- o **Hardware costs**
- o **Consultancy**
- o **Training**
- o **Other recurring expenses (please specify)**

6. Do you have any plans to switch to a different finance system or upgrade the current system?

The Trust does not have any plans to switch to a difference finance system.

An upgrade is planned in the next few years and this will be managed by NHS Shared Business Services.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**

