



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Date:

Email:

Dear

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 240701.

You requested the following information, please also see our response below:

I wish to submit a request to the organization around their hosting contract(s) with 3rd party providers.

You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following.

The type of contract I wish to see is below:

- 1. Dedicated hosting- Managed environment**
- 2. Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.**
- 3. Cloud Hosting- [Cloud hosting services](#) provide hosting for websites on virtual servers, which pull their computing resources from extensive underlying networks of physical web servers.**

Not all of these will be applicable to the organization.

For the different types of hosting services, can you provide me with the following information:

- 1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?**
- 2. Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?**
- 3. What is the annual contract value for each contract?**

Private Cloud- a distinct and secure cloud based environment in which only the specified client can operate.

Public Cloud – where cloud services are provided in a virtualized environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.

Hybrid- integrated cloud service organization both private and public clouds to perform distinct functions within the same organization.

5. **What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.**
6. **What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.**
7. **When will the organization plan to review this contract? If there are more than one contract please provide me with the review date for each contract.**
8. **What is the contract period in years? Please include whether the agreement has any extension periods?**
9. **What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better,**
10. **Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.**

Section 12(1) of the FOIA is a provision which allows a public authority to refuse to comply with a request for information where the cost of compliance is estimated to exceed a set limit known as the appropriate limit.

11. — (1) *Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.*

Please note that we have estimated that to provide a response to the request it will take us more than 30 hrs. This is calculated on the basis that we have more than 100 contracts between IT and procurement managing service agreements and maintenance and to go through all of them will exceed 18 – 24hrs limit thus exceeding the cost.

We would be able to provide a response if you could refine your request and be more specific to help us provide a response within the timeframe.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**