



Trust Headquarters  
Nexus House  
4 Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

Date:

Email:

Dear

Tel: 0300 123 0999  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 240635.

You requested the following information, please also see our response below:

**So we are seeking information from you about your RPA implementations, if you have any, including what automations you have done or are working on at the moment.**

**(Robotic Process Automation (RPA) is software which can automate manual, computer-based tasks by using virtual workers which mimic the way humans interact with applications on a computer)**

**Under the provision of the Freedom of Information Act 2000 please can you answer the following questions:**

Question	Answer Type / Notes
Do you currently use RPA?	<b>No</b>
If No, are you planning to?	<b>No plans</b>
If Yes, please answer all following questions	
What solution(s) do you use?	Please list all in use. e.g. Blue Prism, Automation Anywhere, UiPath, Power Automate
Main RPA Contact within the Organisation	Name, Title and Email address
Are Automations Developed in-house or via external provider, if so whom.	Yes / No / Names of providers

Please Provide the following details for all automations you have (Live, being developed or decommissioned)	Dept/Title/Desc for each process please
Department	E.g. Finance
Title	Invoice Processing
Brief Description	Takes PDF invoices from supplier and adds into Powergate.
Are you intending to expand the use of RPA in future, if so into which areas?	E.g. HR, Outpatients etc
Have you already shared automations with another trust?	No
If yes, which organisations	Name of Organisation(s)
Are you happy for this to be shared with other NHS Trusts on request (information will not be shared outside the NHS)	Yes / No

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust**

