

Trust Headquarters Nexus House 4 Gatwick Road Crawley West Sussex RH10 9BG

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Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 240629.

You requested the following information,

This is an information request relating to data breaches.

Please include the following information each of the following financial years 2021/22, 2022/23 and 2023/24:

- The number of data breaches have occurred
- How many people were affected in each data breach
- Total number of claims made against the NHS Trust
- · Total number of claims that have been upheld
- · Total cost that has been paid out each year
- The largest payout given to a single person each year

Response:

Please find information below which relates to the reporting of serious breaches through the Data Security & Protection Toolkit (DSPT) and to the Information Commissioner's Office (ICO). When responding to FOI requests the Trust complies with the ICO Anonymisation Code of Practice and would usually apply a 'less than 10' caveat to lower based figures. This principle is used to ensure that data cannot be re-combined to support identification of data subjects.

However, serious breach numbers are reported within our Trust Annual Report each year and Data Security & Protection Toolkit. Therefore, these figures are already in the public domain. Based on this principle we have provided **exact breach figures** whilst applying '*less than 10' caveat to **affected data subjects**.

1. Financial year - 2021/2022

The number of data breaches that have occurred:

2 incidents reported through the DSPT and to the ICO

How many people were affected in each data breach:

The first breach – less than 10 affected.

The second breach – 554 as recorded within the DSPT. This incident related to a Police matter. ICO opinion was that SECAmb were the victim of the breach and not the perpetrator.

Total number of claims made against the NHS Trust:

No claims

2. Financial year - 2022/2023

The number of data breaches that have occurred:

1 incident recorded through the DSPT. This was not reportable to the ICO as it did not directly affect the Trust.

1 incident reported through the DSPT and to the ICO.

How many people were affected in each data breach:

The second breach related to 10 data subjects.

Total number of claims made against the NHS Trust:

*Less than 10

Total number of claims that have been upheld:

*Less than 10

Total cost that has been paid out:

Below £10,000

The largest payout given to a single person: £5,000

3. Financial year – 2023/2024

The number of data breaches that have occurred: 5 incidents reported through the DSPT and to the ICO

How many people were affected in each data breach: Combined total of all incidents is *less than 10.

Total number of claims made against the NHS Trust: No claims I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator South East Coast Ambulance Service NHS Foundation Trust