



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Date:

Email:

Dear,

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 240611.

You requested the following information, please also see our response below and the attached documents:

Please could I request organisational information and carry out a freedom of information request under the freedom of information act 2000.

Can you please provide me with the maximum percentage allowed of annualised hours at a station and the policy that supports this information?

Can you also provide me with the individual percentages for the below stations/ou-

We have a maximum 'tolerance' of 5% of our operational hours to be provided via annualised contracts across the year at each Dispatch Desk. It has been historically exceeded in some areas. This is not a cap per Dispatch Desk, but a tolerance to be considered by the ADOs for new requests. The current figures are:-

Polegate 5.65%

Hastings 3.56%

Ashford 5.26%

Banstead 2.84%

Brighton 4.26%

Chertsey 4.92%

Dartford 5.27%

Gatwick 5.23%

Guildford 4.48%

Medway 4.65%

Paddock wood 7.4%

Tangmere 5.21%

Thanet 4.22%

Worthing 5.03%

CCP OU 0.8%

EOC do not have a pre-determined limit. Each application is also considered at the discretion of the relevant line manager. The current figures are:-

EOC east 0.8%

EOC west 1.85%

Please see attached Annualised Hours Procedure & Flexible Working Policy. The annualised hours procedure should be read in conjunction with the Flexible Working Policy.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**

