



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Date:

Email:

Dear

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 231220.

You requested the following information, please also see our response below:

Please advise the current number of staff you have employed on “zero hours contract”.

We currently have a headcount of **231** active bank staff.

Please classify according to the official definition: “They are on call to work when you need them. You do not have to give them work. They do not have to do work when asked.”

<https://www.gov.uk/contract-types-and-employer-responsibilities/zero-hour-contracts>

This would be any of our bank staff – we have also checked ACAS website, please see below.

Zero-hours contracts

Zero-hours contracts can be a flexible option for both employers and workers. For example, if the work is not constant or is 'as and when'.

Generally speaking, most people understand this term to mean:

- your employer does not have to give you any minimum working hours
- you do not have to take any work offered

Employers often use zero-hours contracts for part of their workforce in sectors like:

- bank work (for example, for the NHS)
- casual hours (for example, students who only work during holidays)
- care work
- delivery driving
- gig economy work (for example, delivering takeaway food or giving car rides)
- hospitality work
- warehouse work

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**

