



Trust Headquarters
 Nexus House
 4 Gatwick Road
 Crawley
 West Sussex
 RH10 9BG

Date:

Email:

Dear,

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 231214. Please accept our sincere apologies for the delay in responding to your request. This is due to being unable to validate data prior to 2018 due to a change in system. We have provided figures from 2018 to present.

You requested the following information, please see the response below:

I am writing to you under the Freedom of Information Act 2000 to request the following information from your Ambulance Trust. Please may you provide me with:

1. The total amount of time in hours and minutes ambulances spent waiting outside A&E departments to handover patients to hospital staff, broken down by financial year, since 2010.

2. The single longest amount of time in hours and minutes an individual ambulance spent waiting outside an A&E department to handover a patient to hospital staff, broken down by financial year, since 2010.

Please provide the information in table format.

Financial Year	Total Hours Spent in Handover	Total Hours Spent in Handover (time over 15 mins per incidents)	Longest Handover
2018-19	126637:19:21	41280:55:47	05:29:44
2019-20	141442:15:17	46383:56:53	03:47:34
2020-21	122298:24:11	34858:17:09	09:49:26
2021-22	138905:31:01	47175:11:54	07:00:27
2022-23	143047:59:30	55107:10:29	07:04:00

Note 1: The method of recording handover times changed between 2017 and 2018, resulting in more accurate reporting for the later years than the earlier years.

Note 2: Times over 24 hours in handover have been excluded as these are deemed to be errors.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**

