



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Date:

Email

Dear ,

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 231208. Please accept our apologies for the delay in responding to your request.

You requested the following information, please see attachments and also our response below:

I am writing to request information under the Freedom of Information Act. I am looking for information about addresses which have been red-flagged by the ambulance trust and reported attacks on ambulance staff.

- 1. How many addresses are currently red-flagged by the ambulance trust for ambulance callouts?**

Please see attached spreadsheet.

- 2. For each address that has been red-flagged, please could the first part of the postcode be provided [please note, I'm not asking for the specific address], and a reason given for why the address has been red flagged – for example, including, if applicable, people living at the address with a history of violence, addresses with dangerous animals etc. I would be grateful if this information could be provided in Excel or Google Sheets.**

Please see attached spreadsheet.

- 3. Please could the trust provide details explaining the process undertaken to red flag an address for ambulance call outs and what procedures are put in place to protect ambulance crews on such call-outs. For example, if an address is red flagged, do ambulance crews attend only with police also being in attendance?**

Please see attached policy and procedure documents.

4. **According to reported cases, how many ambulance staff/paramedics have been attacked on duty in each of the last three calendar years? Please could the figure be broken down by calendar year for 2023 to date, 2022 and 2021. In each case where ambulance staff/paramedics were attacked on duty, please could it be categorised by type of attack – for example, reported sexual assaults, workers being kicked, punched, slapped, bitten, spat at, or please detail other categories if applicable.**

Attacked has been taken as physical assault and broken it down in the sub categories in the table below.

	Physical Assault (General)	Physical Assault (Racially/Religiously Aggravated)	Physical Assault (Sexually Aggravated)	Total
2021	224	2	16	242
2022	218	0	17	235
2023 (To date 06/12/2023)	230	0	20	250
Total	672	2	53	727

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**