

NHS Staff Survey 2023



For the fourth consecutive year we heard from 60% of the organisation through the Survey



2,790 colleagues, including 74 who hold bank contracts, took the time to provide their views

Our scores have **improved more, year on year**, than those of our ambulance colleagues



Every one of the nine theme scores has **shown a statistically significant improvement** compared to last year

And we saw **improved scores** to almost all of the individual questions

2020 vs 2021



2021 vs 2022



2022 vs 2023



Improved Worsened

Person-Centred Care



60%

of staff said that care of patients/ service users is the organisation's top priority.

Improved 8% since 2022

62%

of staff said that if a friend or relative needed treatment they would be happy with the standard of care provided by the organisation.



Improved 10% since 2022

Motivation



62%

of staff said they are enthusiastic about their job.

Improved 5% since 2022

Speaking Up About Concerns



53%

of staff feel safe to speak up about anything that concerns them in the organisation.

Improved 8% since 2022

We know we have lots more to do and are committed to continuing to make SECamb a better place to work for everyone but it's great to see positive improvement!