



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

Date:

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 230534.

You requested the following information, please see spreadsheet attached:

I'm getting in touch to request, under Freedom of Information, that you provide me with the following data specifically for Worthing:

- 1) The total number of 999 calls received by your service in each individual sequential year 2015, 2016, 2017, 2018,, 2019, 2020,, 2021, 2022 and 2023**
- 2) For those 999 calls where an ambulance was deployed, what was the average time from the call being received in your control room, to an ambulance or paramedic reaching their deployment destination, in the years 2015, 2016, 2017, 2018,, 2019, 2020, 2021, 2022 and 2023**
- 3) For those 999 calls which your service gave a high priority classification to, and where an ambulance or paramedic was deployed, what was the average time from the call being received in your control room, to the ambulance or paramedic reaching their deployment destination, in the years 2015, 2016, 2017, 2018,, 2019, 2020, 2021, 2022 and 2023**
- 4) For those 999 calls which your service gave a high priority classification to, and where an ambulance or paramedic was deployed, and a casualty was assessed as requiring urgent hospital treatment, what was the average time from arrival outside an Accident and Emergency department, to the casualty being treated within the Accident and Emergency department, in the tears 2015, 2016, 2017, 2017, 2019, 202, 2021, 2022 and 2023.**

Please see attached spreadsheet.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**

