



Trust Headquarters  
Nexus House  
4 Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

Date:

Email:

Dear,

Tel: 0300 123 0999  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 230533.

You requested the following information. Please see our response below:

**I am writing to you under the Freedom of Information Act 2000 to request the following information. Please may you provide me with:**

**A) The number of times an ambulance from the service was called to an Amazon warehouse between May 2018-May 2023.**

**B) Which site each call out took place and what the reason for it was.**

YYYY-MM	DA1 5PT	DA1 5PZ	DA1 5XU	KT13 0YU	ME10 2FD	ME3 9GX	ME3 9ND	RH1 5EG	RH1 5EX	RH10 3JY	RH6 8QG	Grand Total
2019-04	0	0	0	0	0	0	Less than 10	0	0	0	0	0 Less than 10
2019-06	0	0	0	0	Less than 10	0	0	0	0	0	0	0 Less than 10
2019-07	0	0	0	Less than 10	0	0	0	0	0	0	0	0 Less than 10
2020-06	0	0	0	Less than 10	0	0	0	0	0	0	0	0 Less than 10
2020-11	0	0	0	Less than 10	0	0	0	0	0	0	0	0 Less than 10
2021-08	0	0	0	0	0	0	Less than 10	0	0	0	Less than 10	Less than 10
2021-09	0	Less than 10	0	0	0	0	0	0	Less than 10	0	0	0 Less than 10
2021-11	Less than 10	0	0	0	0	0	0	0	0	Less than 10	0	0 Less than 10
2021-12	0	Less than 10	Less than 10	0	0	0	0	0	0	0	0	0 Less than 10
2022-01	Less than 10	0	0	0	0	0	0	0	0	0	0	0 Less than 10
2022-03	Less than 10	0	0	0	0	0	0	0	0	0	0	0 Less than 10
2022-04	Less than 10	0	Less than 10	0	0	0	0	0	0	0	0	0 Less than 10
2022-09	0	0	Less than 10	0	0	0	0	0	0	0	0	0 Less than 10
2023-01	0	Less than 10	0	0	0	Less than 10	0	0	0	0	0	0 Less than 10
2023-04	0	0	0	0	0	0	0	Less than 10	0	0	0	0 Less than 10
<b>Grand Total</b>	Less than 10	Less than 10	Less than 10	Less than 10	Less than 10	Less than 10	Less than 10	Less than 10	Less than 10	Less than 10	Less than 10	21

<b>Condition Description</b>	<b>Count of Calls</b>
Abandoned Call	Less than 10
Abdominal / Flank	
Pain	Less than 10
Bleeding	Less than 10
Breathing	
Problems	Less than 10
Chest / Upper Back Pain / Cardiac	Less than 10
Collapse - Breathing Normal	Less than 10
Electrocution / Shock	Less than 10
Fitting Now	Less than 10
Medical	
Minor	Less than 10
Mental Health	Less than 10
NHS111	Less than 10
NHS111 - SECAMB	Less than 10
Trauma	Less than 10

As these figures are less than 10 we are unable to provide the exact number as it may be identifiable to individuals.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator**  
**South East Coast Ambulance Service NHS Foundation Trust**

