



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Date:

Email:

Dear,

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 230503.

You requested the following information. Please see our response below:

- Do A&E and mental health specialist staff follow the SHARE guidance regarding CONSENT, CONFIDENTIALITY & INFORMATION SHARING IN MENTAL HEALTHCARE & SUICIDE PREVENTION

If not, what guidance or protocol do you follow regarding vulnerable patients?

- If so, do you provide training on this guidance? Is this training mandatory?

- In the last year, or six months should this exceed the cost limit, how many times was this protocol enacted? Essentially, I would like to know how many times did your NHS trust shares information about somebody being at risk of suicide with another agency, including police, councils, social workers.

The Mental Health clinicians are trained Pathway Clinical Consultation System (PaCCS) and are all audited to review/monitor clinical practice.

The PaCCS audit tools would capture how the clinician follow required professional conduct around consent, confidentiality and sharing of information. The Clinicians would assess risks and capacity before making a decision on sharing information to other agencies such as police, GP or Community Mental Health Team etc. These are supported through clinical callback recordings and PaCCS audits documentation.

There is also patient record systems such as Carenotes and Gnet that the team have access to patient clinical records and again trained how use confidential information and to follow Information Governance. The Share Guide is part of clinical practice.

The Mental Health team in Emergency Operations Centre would complete Information governance, Data protection and Mental capacity training as mandatory to their role.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**

