



Trust Headquarters
 Nexus House
 4 Gatwick Road
 Crawley
 West Sussex
 RH10 9BG

Date

Email:

Dear,

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 230239.

You requested the following information, please also see our response below::

I am writing to request, under the Freedom of Information Act, the following:

- The number of 999 call handlers employed by your trust at the end of each of the last 5 calendar years**
- The number of 111 call handlers employed by your trust at the end of each of the last 5 calendar years**

2022

Row Labels	Count of Employee Number
111 Health Advisor	243
Emergency Medical Advisor	232
Grand Total	475

2021

Row Labels	Count of Employee Number
111 Health Advisor	259
Emergency Medical Advisor	242
Grand Total	501

2020

Row Labels	Count of Employee Number
111 Health Advisor	265
Emergency Medical Advisor	254
Grand Total	519

2019

Row Labels	Count of Employee Number
111 Health Advisor	198

Emergency Medical Advisor	230
Grand Total	428

2018

Row Labels	Count of Employee Number
111 Health Advisor	153
Emergency Medical Advisor	235
Grand Total	388

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust

