

Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Date

Email:

Dear,

Tel: 0300 123 0999 www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 230227.

You requested the following information, please also see our response below:

Under the Freedom of Information Act of 2000, please can you provide me with the following information:

Please could you provide answers to the following questions for South East Coast Ambulance Service NHS Foundation Trust:

## **Public Facing NHS Trust Website**

- 1. What CMS/software and version does your public facing NHS Trust website use? (e.g. In-house, Sharepoint, Jadu, Drupal 7)
  This information has been withheld on the grounds on cyber security. Please refer to Freedom of Information Act, 2000 S31(3) When can we refuse a request for information? | ICO
- 2. Is your public facing NHS Trust website hosted and supported by a third party IT partner or on-premise? If a third party, when does your current contract expire? Third Party
- 3. When was your public facing NHS Trust website launched? Current platform in 2020
- 4. What are your separate budgets for hosting/supporting and development for your public facing NHS Trust website? Don't have separate budget - this sits with a budget for IT services within the Comms budget
- 5. Which team/department/individual is responsible for maintaining your public facing NHS Trust website?
  Communications Team

Chair: David Astley OBE; CEO: Simon Weldon

## **Digital Accessibility**

- 1. When was your public facing NHS Trust website last audited for accessibility compliance?
  - 2020. Ongoing informal reviews of accessibility.
- 2. Which team/department/individual is responsible for maintaining accessibility compliance across your public facing websites?

  Communications Department

## **Website Content**

- Do you work with external marketing/communications suppliers to create content for your public facing services?
- 2. When was the last time you conducted a content audit on your website to remove outdated content?

  December 2022

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust

