



Trust Headquarters  
Nexus House  
4 Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

Date

Email:

Dear,

**Tel: 0300 123 0999**  
**[www.secamb.nhs.uk](http://www.secamb.nhs.uk)**

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 230207.

You requested the following information, please also see our response below:

**I am writing to you in order to make a request under the Freedom of Information Act. My request concerns addresses in Kent is as follows:  
How many addresses in Kent have been flagged by the service as not to be attended unless escorted by the police?**

**Please can you provide a breakdown of how many of these addresses are in each district area in Kent? (Eg Gravesham, Sevenoaks, etc)**

SECamb does not employ any active markers of this type. We have RED markers for addresses/people where incidents have occurred and been reported by our staff, and the panel feel the criteria has been met for a marker. These markers remain for 6 months before being downgraded to AMBER where they remain for a further 6 months, as long as there are no further reports of adverse incidents within that time frame. The policy for these is that each call is risk assessed by EOC and attending staff, if appropriate police will be requested for attend.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator**  
**South East Coast Ambulance Service NHS Foundation Trust**

