



Trust Headquarters  
Nexus House  
4 Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

Date

Email:

Dear,

**Tel: 0300 123 0999**  
**[www.secamb.nhs.uk](http://www.secamb.nhs.uk)**

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 230175.

You requested the following information, please also see our response below:

**Under freedom of information can you please provide the following information**

**- Total number of telephone interpreting minutes the Trust undertook in 2022?**

The total number of telephone interpreting minutes undertaken in 2022 was 194,552 minutes.

**- Total spend on telephone interpreting in 2022?**

In 2022 the Trust spent £97,047 on telephone interpreting.

**- How the Trust procures these services - if outsourced to a third party please advise the supplier and current contract start and finish date.**

Language Line – via national framework, annual 2024.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator**  
**South East Coast Ambulance Service NHS Foundation Trust**



