



Trust Headquarters  
Nexus House  
4 Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

Date

Email:

Dear,

**Tel: 0300 123 0999**  
**[www.secamb.nhs.uk](http://www.secamb.nhs.uk)**

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 230166.

You requested the following information, please also see our response below:

**I note with interest the following press release:**

**<https://www.secamb.nhs.uk/secamb-to-trial-new-volunteer-emergency-responder-role/>**

**Could I please request all policies relating to your Emergency Responder role. Including**

- Skill set/skills matrix**
- Call codes that they will be dispatched to**
- Emergency response driver training qualifications used**
- Qualifications used**
- All other relevant policies**

Please find documents for the FOI request in relation to Emergency Responders.

- All Emergency Responders (ER) at this time come under the scope of practice policy as the Community First Responder.
- All ERs are trained to the nationally recognised L3 Future Qual First Responder on Scene
- All ERs have completed the Future Qual **CERADL3P3** qualification
- **The ER policy is currently in draft form and is going through due process**
- **ERs will attend all emergency calls other than those documented in the CFR Policy as both roles are volunteers. These are** fire, severe trauma, spinal injuries, road traffic accidents, industrial accidents, any incident involving abuse/violence or aggression, alcohol or drug related incidents including overdoses (except where the overdose is unintentional by a minor), maternity or gynaecological emergencies,
- **Driving is governed as with all other personnel, under the Driving Standards Policy and Driving Procedure**

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust**

