

Trust Headquarters Nexus House 4 Gatwick Road Crawley West Sussex RH10 9BG

Date

Email:

Dear,

Tel: 0300 123 0999 www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 230161.

You requested the following information, please also see our response below:

Please could I request the following information Under the Freedom of Information Act:

The longest recorded ambulance wait time for a) Category 1 and b) Category 2 emergencies by your ambulance trust for each month of the years i) 2022, ii) 2021, iii) 2020, iv) 2019, v) 2018.

The longest recorded ambulance wait time in general by your ambulance trust for each month of the years i) 2022, ii) 2021, iii) 2020, iv) 2019, v) 2018.

Longest Response Times by Category 1 and Category 2				
Year	Month	Category	Longest Response Time in Minutes	Longest Response Time in Hours
2018	January	Cat1	451	7
2018	January	Cat2	472	7
2018	February	Cat1	142	2
2018	February	Cat2	803	13
2018	March	Cat1	148	2
2018	March	Cat2	631	10
2018	April	Cat1	164	2
2018	April	Cat2	516	8
2018	May	Cat1	126	2
2018	May	Cat2	962	16
2018	June	Cat1	51	0
2018	June	Cat2	392	6

2018	July	Cat1	272	4
2018	July	Cat2	444	7
	August	Cat1	70	1
	August	Cat2	538	8
2018	September	Cat1	166	2
2018	September	Cat2	1117	18
2018	October	Cat1	104	1
2018	October	Cat2	607	10
2018	November	Cat1	142	2
2018	November	Cat2	484	8
2018	December	Cat1	229	3
2018	December	Cat2	476	7
2018		Cat1	603	10
	January	Cat2		10
2019	January		676	
2019	February	Cat1	307	5
2019	February	Cat2	582	9
2019	March	Cat1	119	1
	March	Cat2	758	12
2019	April	Cat1	218	3
2019	April	Cat2	541	9
2019	May	Cat1	129	2
2019	May	Cat2	559	9
2019	June	Cat1	262	4
2019	June	Cat2	553	9
2019	July	Cat1	48	0
2019	July	Cat2	636	10
2019	August	Cat1	86	1
2019	August	Cat2	480	8
	September	Cat1	40	0
	September	Cat2	788	13
	October	Cat1	44	0
2019	October	Cat2	416	6
2019	November	Cat1	48	0
2019	November	Cat2	501	8
2019	December	Cat1	140	2
2019	December	Cat2	1203	20
2020	January	Cat1	142	2
2020	January	Cat2	335	5
2020	February	Cat1	47	0
	February	Cat2	403	6
2020	March	Cat1	57	0
2020	March	Cat2	512	8
2020	April	Cat1	39	0
2020	April	Cat2	280	4
2020	May	Cat1	33	0
2020	May	Cat2	352	5
2020	June	Cat1	41	0
2020	June	Cat2	516	8

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2020	July	Cat1	281	4
2020	July	Cat2	413	6
	August	Cat1	165	2
		Cat2	592	9
2020	September	Cat1	100	1
2020	September	Cat2	799	13
2020	October	Cat1	159	2
2020	October	Cat2	326	5
2020	November	Cat1	116	1
2020	November	Cat2	506	8
2020	December	Cat1	352	5
2020	December	Cat2	967	16
2020	January	Cat1	234	3
2021	January	Cat2	713	11
2021	February	Cat1	150	2
2021	February	Cat2	651	10
2021	March	Cat1	49	0
2021	March	Cat2	532	8
2021	April	Cat1	43	0
2021	April	Cat2	311	5
2021	May	Cat1	45	0
2021	May	Cat2	460	7
2021	June	Cat1	63	1
2021	June	Cat2	779	12
2021	July	Cat1	151	2
2021	July	Cat2	666	
2021	August	Cat1	268	4
2021	August	Cat2	613	10
2021	September	Cat1	158	2
2021	September	Cat2	1073	17
	October	Cat1	511	8
2021	October	Cat2	960	16
2021	November	Cat1	486	8
2021	November	Cat2	823	13
2021	December	Cat1	380	6
2021	December	Cat2	1075	17
2022	January	Cat1	185	3
2022	January	Cat2	840	14
2022		Cat1	89	1
2022	February	Cat2	883	14
2022	March	Cat1	1110	18
2022	March	Cat2	1127	18
2022	April	Cat1	210	3
2022	April	Cat2	634	10
2022	May	Cat1	208	3
2022	May	Cat2	1329	22
2022	June	Cat1	523	8
2022	June	Cat2	722	12

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2022	July	Cat1	48	0
2022	July	Cat2	1032	17
2022	August	Cat1	87	1
2022	August	Cat2	588	9
2022	September	Cat1	51	0
2022	September	Cat2	869	14
2022	October	Cat1	181	3
2022	October	Cat2	1007	16
2022	November	Cat1	366	6
2022	November	Cat2	1338	22
2022	December	Cat1	505	8
2022	December	Cat2	865	14

Longest Response Times Categories 1-4			
Year	Month	Longest Response Time in Minutes	Longest Response Time in Hours
2018	January	1144	19
2018	February	1081	18
2018	March	1252	20
2018	April	653	10
2018	May	962	16
2018	June	869	14
2018	July	1056	17
2018	August	682	11
2018	September	1157	19
2018	October	950	15
2018	November	917	15
2018	December	978	16
2019	January	1060	17
2019	February	1008	16
2019	March	906	15
2019	April	1286	21
2019	May	914	15
2019	June	1083	18
2019	July	1226	20
2019	August	746	12
2019	September	1075	17
2019	October	1536	25
2019	November	1020	17
2019	December	1324	22
2020	January	819	13
2020	February	1260	21
2020	March	1376	22

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Chair: David Astley OBE; CEO: Simon Weldon

2020	April	606	10
2020	May	606	10
2020	June	1472	24
2020	July	749	12
2020	August	921	15
2020	September	799	13
2020	October	675	11
2020	November	681	11
2020	December	1949	32
2021	January	1545	25
2021	February	1129	18
2021	March	848	14
2021	April	740	12
2021	May	893	14
2021	June	1088	18
2021	July	1291	21
2021	August	1304	21
2021	September	1217	20
2021	October	1405	23
2021	November	1235	20
2021	December	1348	22
2022	January	1249	20
2022	February	1281	21
2022	March	1426	23
2022	April	1545	25
2022	May	1329	22
2022	June	1429	23
2022	July	1525	25
2022	August	2104	35
2022	September	1488	24
2022	October	1477	24
2022	November	1338	22
2022	December	2261	37

Data Notes Date Range:

01/01/2018 - 31/12/2022

Criteria:The 'longest recorded ambulance wait time in general' was interpreted to mean categories 1-4 so only these waits were included.

Best placed to care, the best place to work Chair: David Astley OBE; CEO: Simon Weldon

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator South East Coast Ambulance Service NHS Foundation Trust

Best placed to *care*, the *best* place to *work* Chair: David Astley OBE; CEO: Simon Weldon