



Trust Headquarters  
Nexus House  
4 Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

Date

Email:

Dear,

**Tel: 0300 123 0999**  
**[www.secamb.nhs.uk](http://www.secamb.nhs.uk)**

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 230144.

You requested the following information, please also see our response below::

**I am writing to request, under the Freedom of Information Act, the longest time a patient has had to wait for a callback on the 111 service at your trust in each of the last 5 years.**

	Year	hh:mm:ss
Longest recorded call back	2022	72:16:09

Data is not stored in a way that we can report on prior to 03/05/22.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator**  
**South East Coast Ambulance Service NHS Foundation Trust**



