



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Date

Email:

Dear,

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 230143.

You requested the following information, please also see our response below::

I am writing to request, under the Freedom of Information Act, the longest delay in the handover of a patient from an ambulance to A&E in your trust in each of the last five years.

Year	Hospital Name	Longest Handover Delay (hh:mm)
2018	Medway Maritime	05:07
2019	St Peters	03:55
2020	Medway Maritime	09:49
2021	Medway Maritime	09:24
2022	Medway Maritime	07:04

- Date range: - 01/01/2018 - 31/12/2022
- Data provided for each of the 18 main acute hospital sites serviced by SECamb.
- Handover time has been defined as the duration between the arrival at hospital time and the handover time.
- The handover time is recorded by a manual press of a button therefore not every patient will have a handover time recorded.
- Only transports with a handover time have been included.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**

