



Trust Headquarters
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West Sussex
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Date

Email:

Dear,

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 230135.

You requested the following information, please also see our response below::

As you are aware SECamb used to have a falls team which was dispatched with a community nurse/ DN and a SECamb member of staff.

My questions for this are:

Is this public knowledge/ information open to the public? (Obviously won't be able to use it if it's not, as I cannot find information about it in the public internet forum)

Do you know why it is no longer used? Was it due to cost?

We currently run a falls joint response unit in Medway, please note that this is a trial and is not fully commissioned. The service receives its workload through pulling 999 calls directly from the dispatch stack in Medway or through referrals from local crews or Medway Community Healthcare clinicians.

The Joint Falls Response Unit (JFRU) has been running since December 2020 and aims to increase numbers of non-injury falls seen and treated at home, thereby avoiding conveyance to hospital. The service is jointly run by Medway Community Healthcare (MCH) and South East Coast Ambulance Service NHS Foundation Trust (SECamb) and sees a Paramedic working collaboratively with a Therapist from MCH on a response car to jointly assess patients. Patients can often be treated at the time using the specialist skills of both clinicians, referred on to other services and where necessary packages of care and specialist equipment provided

Another question is related to the new falls assessment with the use of CFR's. I believe this is public knowledge and hoping to use this.

We can confirm that this is public knowledge.

Do you know the approximate non conveyance rate for falls when we have used CFRs as a first resource?

Unfortunately, not at this time we are working on the metrics for audit of the falls teams and this will be part of the audit in the near future.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**

