



Trust Headquarters  
Nexus House  
4 Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

Date

Email:

Dear,

**Tel: 0300 123 0999**  
**[www.secamb.nhs.uk](http://www.secamb.nhs.uk)**

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 230126.

You requested the following information, please also see our response below:

**Under the Freedom of Information Act 2000, I am requesting the following information on 3rd January 2023:**

1. **What was the mean response time for category 2 calls?**
2. **What was the 90th centile response time for category 2 calls?**
3. **What was the longest response time for a category 2 call?**
4. **How many ambulances waited more than a) 15 minutes b) 60 minutes c) 120 minutes between arrival at hospital and patient handover?**
5. **What was the total time lost due to ambulance handovers that were delayed by over 30 minutes?**
6. **While waiting for an ambulance handover, how many patients were a) on oxygen b) had a cardiac arrest c) had a myocardial infarction d) gave birth?**

Please find attached an Excel spreadsheet with our responses to the above questions.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator**  
**South East Coast Ambulance Service NHS Foundation Trust**



