



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Date

Email:

Dear,

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 230103.

You requested the following information, please also see our response below:

I am hoping to obtain information regarding falls in the trust. I would like to request the most recent yearly statistics for the following:

- 1. The number of calls made for/ from fallers 65 years and older within SECamb, where falling was their primary complaint.**
- 2. The number of ambulance attendances to falls that were then conveyed to hospital and the number of patients that had fallen but remained at home.**
- 3. The number of patients who fallen and the attending ambulance crew have completed a falls referral.**
- 4. The number of patients who have fallen more than once requiring repeated calls to 999 with falling being their primary complaint/ another complaint.**
- 5. Are you able to provide any further insight to whether patients who have fallen are also identified as being malnourished or frail by the attending ambulance crew?**

Please see the attached data spreadsheet.

Date range: 01/01/2022 - 31/12/2022

Falls: the following conditions identified during telephone triage have been used - Fall Head, Fall Stairs, Fall Injuries Unknown, Fall Non-injury

Patient age: where recorded, this has been calculated using the patient's date of birth captured during telephone triage.

Repeat calls: this is the number of patients where we've received more than one call during the date range. Patients have been identified using their NHS numbers, where recorded. Duplicate calls for the same incident have been excluded.

Falls referrals: this is the count of falls referrals made face to face with a patient.

Frail/Malnourished: these words have been searched in free text recorded on patient care records

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**

