



Trust Headquarters
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Date:

Email:

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Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 230430.

You requested the following information. Please also see our response on the attached spreadsheet as requested:

Please can you tell me how many on-scene attendances your trust's ambulance crews made on the industrial action dates below?

Please can you also provide this information as a rate of patients per crew per shift, and as a percentage of all calls responded to?

Strike dates:

21 December 2022

11 January 2023

06 February 2023

20 February 2023

21 February 2023

Can you also provide the average figures for the same three measures for the whole months of November 2022, January 2023, February 2023?

I want to compare how ambulance response rates differed on strike days to the surrounding days and weeks.

Date	Incidents with response	Patients per crew per shift	Proportion of all contacts
21/12/2022	1380	3.52	55.07%
11/01/2023	1295	3.16	65.17%
06/02/2023	1559	3.76	62.66%
20/02/2023	1682	4.42	57.02%
21/02/2023	1746	4.03	64.21%

Date	Incidents with response	Patients per crew per shift	Proportion of all contacts
Dec-22	55535	4.25	55.69%
Jan-23	52559	3.90	68.41%
Feb-23	48533	4.09	64.13%

Definitions:

Incidents with a response - where at least one core resource arrived at scene of an incident

Patients per crew per shift - Data has been provided for core resources only.

There are several different shift lengths, but for the purpose of this a shift has been defined as 12 hours.

Count of contacts as defined in the Ambulance Quality Indicators found here [20220725-AmbSYS-specification.pdf](https://www.england.nhs.uk/20220725-AmbSYS-specification.pdf) (england.nhs.uk)

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust

