



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Date:

Email:

Tel: 0300 123 0999
www.secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 230412.

You requested the following information, please also see our response below:

Under the Freedom of Information Act of 2000, please can you provide me with the following information:

If this request is too wide or unclear, I would be grateful if you could contact me as I understand that under the Act, you are required to advise and assist requesters. If any of this information is already in the public domain, please can you direct me to it, with page references and URLs if necessary. I understand that you are required to respond to my request within the 20 working days after you receive this letter. Answers will be anonymised upon receipt.

What is your primary inventory method for tracking each device type connected to the network?

IT devices (i.e. pc, laptop)

- **CMDB**
- **Manual spreadsheet**
- **Automated device detection**
- **Other**
- **None**

IoT (i.e smart Tvs, smart watches,, assistants like Alexa, Siri)

- **CMDB**
- **Manual spreadsheet**
- **Automated device detection**
- **Other**
- **None**

Connected Medical devices / IoMT (i.e. remote health monitoring devices, robotic surgery, imaging machines, MRI) scanner

- **CMDB**
- **Manual spreadsheet**
- **Automated device detection**
- **Other**
- **None**

**OT and building automation
(i.e. heating and cooling, routers, switches)**

CMDB

- **Manual spreadsheet**
- **Automated device detection**
- **Other**
- **None**

How often is the information on those systems updated?

IT devices (i.e. pc, laptop)

- **As changes occur (real-time)**
- **Daily**
- **Weekly**
- **Monthly**
- **Quarterly**
- **Annually**
- **Never**
- **I don't know**

IoT (i.e smart Tvs, smart watches,, assistants like Alexa, Siri)

- **As changes occur (real-time)**
- **Daily**
- **Weekly**
- **Monthly**
- **Quarterly**
- **Annually**
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Connected Medical devices / IoMT (i.e. remote health monitoring devices, robotic surgery, imaging machines, MRI scanner)

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- I don't know

**OT and building automation
(i.e. heating and cooling, routers, switches)**

- As changes occur (real-time)
- Daily
- Weekly
- Monthly
- Quarterly
- Annually
- Never
- I don't know

**Was cybersecurity discussed by the Trust Board within the last 12 months?
Y/N**

What were the priorities discussed? (select all that apply)

- Keeping up with threat intelligence
- Medical device security
- Allocating cybersecurity spending
- Visibility of all assets connected to the network
- Staffing/recruitment
- Compliance with checking cybersecurity regulations/frameworks
- Securing the supply chain
- Dealing with ransomware
- IoT / OT Security
- Connected Chinese or Russian made devices
- Other:

How often is cybersecurity discussed by the board

- Every 3 months
- every 6 months
- Every 12 months
- Ad hoc
- Never

Is medical device security a specific project on your roadmap for the next 12 months?

Are you able to respond to high severity NHS cyber alerts within the stated 48 hour timeline and patch within two weeks from disclosure?

The information to the above questions has been withheld on the grounds on cyber security.

Please refer to Freedom of Information Act, 2000 S31(3) When can we refuse a request for information? | ICO

What are the main challenges in meeting NHS Cyber Alert timelines?

We cannot answer this as this is opinion based.

What is your process for mapping individual NHS Cyber Alerts to every device on your network?

This information has been withheld on the grounds on cyber security. Please refer to Freedom of Information Act, 2000 S31(3) When can we refuse a request for information? | ICO

Are you identifying and removing Chinese made devices recently banned for sensitive areas by the British Government? How are you identifying them?

This information has been withheld on the grounds on cyber security. Please refer to Freedom of Information Act, 2000 S31(3) When can we refuse a request for information? | ICO

Does the Trust have enough resources to make sufficient investment to deal with replacing legacy and unsupported medical devices?

This information has been withheld on the grounds on cyber security. Please refer to Freedom of Information Act, 2000 S31(3) When can we refuse a request for information? | ICO

Are you able to attract and retain sufficient numbers of IT staff to fill available roles?

Yes.

Do you feel you have sufficient IT staff to meet the demands placed upon you?

We cannot answer this as this is opinion based.

Approximately how long does it take for the Trust to assess on Data Security and Protection Toolkit (DSPT)? What takes the most time?

We cannot answer this as this is opinion based.

In the past year, has a cyberattack originated from a 3rd party vendor with access to your network (supply chain attack)? If so, what service did the 3rd party provide (not company names)?

No.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**

