Date

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 230406.

You requested the following information. Please also see our response below:

Under the Freedom of Information Act, I would like to request the following information.

Please find attached FOI request relating to the following (dated today, 6th April 2023):

Digital Dictation

None

Speech Recognition

off the shelf products eg Dragon Professional for about a dozen users, no formal contracts etc

Outsourced Transcription

None

Video Consultation

We are currently trialling a video consultation solution in our operational environment but have not yet signed a formal contract whilst we continue to evaluate the service.

Additionally, I'd like to understand what clinical information systems are in place at the Trust, including PAS, EPR, RIS etc

We have an EPR system

Digital Dictation

● Do you use Digital Dictation? If yes, could you please answer the following questions:
○ Name of the supplier & product:
○ What procurement method (if any) was used to obtain this system i.e. what framework:
○ The contract start date:
○ The contract expiry date:
○ Total contract value:
○ Is the product integrated with PAS or EPR:

N/A

○ What is the name(s) and position(s) of the key internal stakeholder(s) for this service:
○ What is the person(s) email and telephone number:

Unable to provide this information due to data protection. Please email: itmarketing@secamb.nhs.uk

○ What would you like to see in this product that is currently not being delivered:

N/A

Speech Recognition
● Do you use Speech Recognition? If yes, could you please answer the following questions:
○ Name of the supplier & product:
○ What procurement method (if any) was used to obtain this system i.e. what framework:
○ The contract start date:
○ The contract expiry date:
○ Total contract value:
○ Is the product integrated with PAS or EPR:

N/A

○ What is the name(s) and position(s) of the key internal stakeholder(s) for this service:
○ What is the person(s) email and telephone number:

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○ **What would you like to see in this product that is currently not being delivered:**

N/A

Outsourced Transcription
● **Do you use Outsourced Transcription? If yes, could you please answer the following
questions:**
○ **Name of the supplier:**
○ **What procurement method (if any) was used to obtain this system i.e. what
framework:**
○ **The contract start date:**
○ **Volume of letters per month:**
○ **Total contract value:**

N/A

○ **What is the name(s) and position(s) of the key internal stakeholder(s) for this
service:**
○ **What is the person(s) email and telephone number:**

Unable to provide this information due to data protection. Please email:
itmarketing@secamb.nhs.uk

○ **What would you like to see in this product that is currently not being
delivered:**

N/A

Video Consultation
● **Do you use Video Consultation? If yes, could you please answer the
following
questions:**
○ **Name of the supplier & product:**
○ **What procurement method (if any) was used to obtain this system i.e. what
framework:**
○ **The contract start date:**
○ **The contract expiry date:**
○ **Total contract value:**
○ **Is the product integrated with PAS or EPR:**

N/A

○ **What is the name(s) and position(s) of the key internal stakeholder(s) for this**

service:
○ What is the person(s) email and telephone number:

Unable to provide this information due to data protection. Please email:
itmarketing@secamb.nhs.uk

○ What would you like to see in this product that is currently not being delivered:

N/A

Health Information Systems
What supplier(s) do you use for the following?
● PAS (Patient Administration System)

None

● EPR (Electronic Patient Record)

Cleric Computer Systems Ltd: EPCR

● eDMS (Electronic Document Management System)

SharePoint

● RIS (Radiology Information System)

None

● LIMS (Laboratory Information Management System)

None

● e-Correspondence (e.g. Docman))Hybrid Mail (e.g. Synertec)

None

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust