



Trust Headquarters  
Nexus House  
4 Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

Date

Email:

Dear,

**Tel: 0300 123 0999**  
**[www.secamb.nhs.uk](http://www.secamb.nhs.uk)**

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 230341

You requested the following information, please also see our response below:

**I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to your NHS Trust, please see the questions below:**

**This request relates specifically to the training (if any) that the Trust provides to its clinical staff, for example nurses, in how to correctly use medical devices.**

**Medical Device = A medical device is any device intended to be used for medical purposes. For the purposes of this query, examples such as Anaesthetic machine, patient monitor, Infusion device, ECG Machine, defibrillator, thermometers, etc.**

**1. Do employees at the trust undertake clinical end user training for medical devices?**

Yes

**2. Which departments or employee titles are required to undertake medical device end user training?**

All clinical / frontline operational roles are required to undertake training and familiarisation in any medical device which they may use as part of their scope of practice.

**3. How is the training provided?**

- **Online/E-learning**
- **In person**
- **Combination of online & in person**
- **Other (please state)**

A combination of online and in person.

#### **4. Who provides/ produces the training?**

- **Manufacturer**
- **Someone directly employed by the trust (please provide job title)**
- **A third party (please provide the name of the provider)**
- **Other (please state)**

Most training is provided internally by the Trust's Clinical Education department.

#### **5. What types of medical devices are subject to such end user training?**

Examples include (non-exhaustive): defibrillator/monitor; manual handling equipment; suction units; splints; patient assessment equipment; etc.

#### **6. If the training is online/e-learning, what Learning Management System (LMS) does the Trust use for employee training? Examples: Moodle, Totara, Mindflash, Google Classroom**

The Trust uses Oracle Learning Management (OLM) as it's LMS.

#### **7. If you do use Learning Management Software, does it enable managers to see whether their staff are up to date with training?**

Yes

#### **8. Is annual recertification of competence managed manually, or does your Learning Management System automatically send reminders and allocate the appropriate courses to users?**

Variable depending on the piece of equipment and the need. The LMS is able to send automatic reminders, although this is more frequently supported through the line manager appraisal process.

#### **9. How much funding has the trust allocated to e-Learning in the past year?**

During 2022/23 the Trust spent £11,567.50

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust**

